Walmart Project: Use market basket analysis to classify shopping trips

Introduction

We introduce a method to classify shopping trips based on Market basket analysis. For retail sales to increase and also to provide better service to the customers, it becomes necessary for the retail stores to find and understand the pattern of the goods being purchased by the customers based on the past customer experience and the goods being bought in the past. For an instance, Milk, eggs, bread etc. are the products which are consumed on daily basis, so, whenever we enter any retail store like Walmart, we find that these products are kept far away from the entrance, so that whenever a customer wants to purchase these goods, they must walk through all the sections to get these products. The strategy behind this idea is that, until the customer reaches the end section, on their way he/she can put the items they see and feel important in their carts and eventually end up buying more products than what they had originally intended to buy. Market basket analysis helps in associating the goods that go together by finding the support, confidence and lift of these respective products. This way the association rules can be formed, which helps the retail stores like Walmart to make the shopping experience better for the customers thereby gaining profit by increasing their sales. In this project we use this analysis to classify the trips of the customers. These trips are classified into 38 distinct categories. The trips range from a last-minute trip, a weekend trip to a grocery shopping trip.

Dataset

We have used the dataset from Kaggle: <https://www.kaggle.com/c/walmart-recruiting-trip-type-classification>. There were two datasets available for the analysis, training set and test dataset. Training data had 647054 observations and 7 attributes, in which one of the attributes was the labelled output data, ‘TripType’, which was used to classify the shopping trips. Test data had 653646 observations and 6 attributes.

The 7 attributes are,

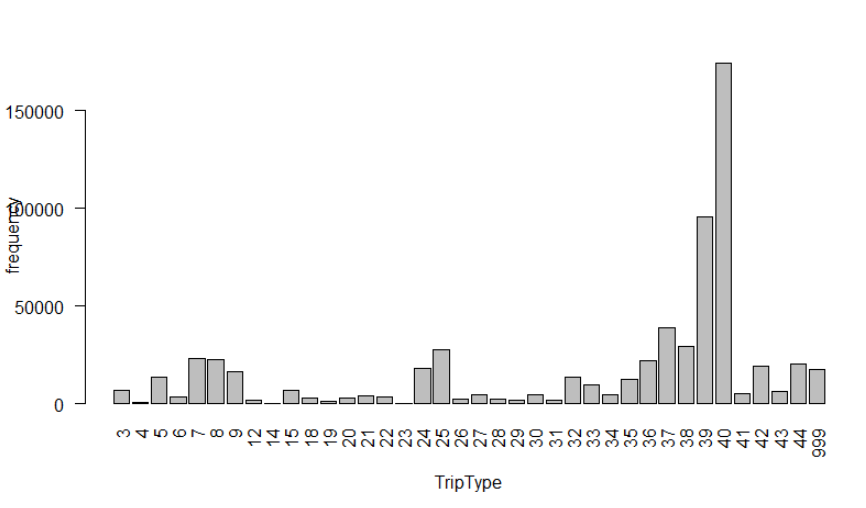
* Visit Number- An Id corresponding to a single trip by a single customer, basically a transaction Id.
* Weekday-The day of the week on which the trip was made to the store.
* UPC- The UPC number of the product purchased, which is a unique Id of the product.
* ScanCount - The number of the given item that was purchased. A negative value indicated that the product was returned.
* DepartmentDescription- A high-level description of the department to which the item belonged. There are total 69 distinct Departments.
* FinelineNumber - A more refined category for each of the products, created by Walmart.
* TripType - A categorical id representing the type of shopping trip the customer made.

Data Visualization

We have plotted a histogram of the frequency/count of each trip type.

#R code for plotting frequency of each Trip Type

barplot(table(train\_data$TripType), las=2,xlab='TripType', ylab='frequency')



We see from the above plot that maximum number of people made a trip of type 40 and very few people made a trip of type 4 or 14 or 23.

We have plotted a histogram of the frequency/count of each DepartmentDescription.

# R code for plotting frequency of each Department Description

barplot(table(train\_data$DepartmentDescription), las=2,xlab='DepartmentDescription', ylab='frequency')

